



A bloom of Verde Valley  
Rentals, Inc.

740 Airpark Way,  
Cottonwood AZ

928-634-8531 x 1  
800-293-7368

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## Frequently Asked Questions

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### **PRE-EVENT**

#### ***Do I need an appointment to visit your showroom?***

*You are invited to visit our showroom anytime from 9am – 5pm Mon-Friday and Saturday 9am – 2pm. Although you never need an appointment, if you'd like we encourage you to make one if possible.*

#### ***When should I reserve?***

*We recommend reserving 30 days in advance for most events. This ensures that you receive the items and the quantity that you need for your event. For larger events like weddings, festivals, and large corporate events we recommend at least 4 months.*

#### ***My event is this weekend - is it too late to rent?***

*We can usually accommodate most last minute orders. We carry a wide variety of tables, chairs, dishes, etc. so we can accommodate last minute orders. However, we do like to remind our customers that to ensure you get the style and quantity you prefer, please reserve 30 days prior to your event.*

#### ***What hours do you offer deliveries?***

*Normal delivery hours are Monday through Friday 7-5, Saturday 7-2. After hour deliveries and pickups can be made at an additional charge.*

#### ***Will you set up my rental items?***

*Yes, We offer set up and take-down services at an additional charge of \$1.00 per table, \$.25 per chair. Linens & table setting set-up prices vary according to the order.*

## **EQUIPMENT USE**

### **What are the charges if we break something?**

*UPP, User Protection Plan is an 'insurance' cost added to each order. It covers 5% of breakage or damage to equipment at no charge. If more than 5% is broken or damaged, charges will be based on replacement fees at the time of the rental.*

### **How long can I have the equipment?**

*Our rental rates are for a 1-3 day rental. This means that you can take delivery the day before your event, have it the day of your event, and we will pick it up the day after. All for the same rate. You need it the morning of and removed that afternoon? We can do that too.*

### **Do I have to wash the dishes or linens before returning them?**

*No. Dishes & linens are to be returned dry and free of food, wax, and debris.*

*Linens: Any tears, rips, mildew; candle wax damage will be subject to and above the original rental charge. Do not place linens in plastic bags after use. This will mildew the linens and a replacement charge will apply.*

## **SIZING**

### **How big should the dance floor be?**

*The rule of thumb: 3 square feet of dance floor per guest. This number assumes that not everyone will be on the dance floor at the same time, but will give you enough room for everyone to have a good time. If you know that your guests will all be up and dancing all night go for 4sq. ft per guest.*

*For 50 guests approx 12 x 12 floor.*

*For 100 guests approx 15 x 16 floor.*

*For 150 guests approx 18 x 20 floor.*

*For 200 guests approx 18 x 24 floor.*

*For 250 guests approx 21 x 24 floor.*

### **What size linen do I need?**

*The size of your linen is determined both by the size of the table that you are covering and by the drop that you prefer. Please refer to **our linen sizing chart** to help you determine the right size for your event.*

### **How do I know what size tent I need?**

*The size of your tent is determined by what you will be putting under your tent. Tables for seating, tables for food, dance floor, a stage, etc. It is not always an easy answer, please don't hesitate to call one of our event specialists at 928-634-8531 x 1 for help figuring it out.*

### **What heater should be used?**

*Umbrella Heaters are radiant heaters. Radiant heats only what it shines on. They should be used in outdoor areas. The heat will be felt about 10 feet out from the heater (depending on wind, air temperature and obstacles).*

*Tent Heaters are forced air heat. They should be used in a confined area where the air can be heated and contained. Tent heaters are placed outside the tent and circulate heated fresh air. They are fire department approved.*